

STRENGTH THROUGH PARTNERSHIP

How FIT Solutions Midwest and INVO Healthcare Aligned to Drive Results and Resilience



OVERVIEW



INVO Healthcare is a national leader in school-based therapeutic services, placing highly skilled and licensed professionals in educational environments to support children with special needs. Their continued success is built on strong school partnerships, high employee satisfaction, and a steadfast commitment to safeguarding sensitive data and systems.

CHALLENGES

INVO Healthcare faced major growing pains transitioning from clinic-based to school-focused staffing, leading to disorganized processes, outdated tech, and inconsistent IT support.

- No centralized inventory or device management
- Redundant, scattered systems
- Limited cloud use and weak remote access
- Private equity demands for clear improvements



INVO needed a partner to stabilize systems and drive a transformation strategy aligned with operations and investor expectations.



SOLUTIONS

Starting October 2024, FIT Solutions delivered full Managed IT, Cybersecurity, and Compliance services with a dedicated pod-based support team deeply familiar with INVO's environment. Key solutions:

- Migration to Microsoft Entra ID for secure, unified access
- Proactive maintenance and patching to reduce downtime
- Standardized device imaging and inventory management
- Jointly developed, prioritized project roadmap
- Cybersecurity framework alignment to strengthen compliance
- Improved ticket triage and workflows for faster user support



RESULTS

Since partnering with FIT Solutions, INVO Healthcare has achieved:

- Reduced downtime with proactive system management
- Stronger security validated by third-party assessments
- Centralized control of devices and applications
- Cloud-readiness to support a remote-first model
- Better end-user experience with pod-based rapid support
- Cost savings through smarter licensing and vendor consolidation



Do you want to transform your IT operations and security posture like INVO Healthcare did?

Let's explore how FIT Solutions can help your organization streamline operations, improve resilience, and deliver measurable outcomes.

